



SINGLE FAMILY SERVICING DIRECTORY
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SINGLE FAMILY DEPARTMENT

GEORGE LEOCATA - Senior Vice President (212-872-0392) (E-Mail: GLEocata@nyshcr.org) (Fax: 917-274-0392)

SUSAN PLINE - Vice President (212-872-0391) (E-Mail: SPline@nyshcr.org) (Fax: 917-274-0391)

DIANE SCLAFANI - AVP-Servicing (212-872-0397) (E-Mail: DSclafani@nyshcr.org) (Fax:: 917-274-0397)

| <u>SECTION/Function</u> | <u>Responsible Individual(s)</u> | <u>Title</u> | <u>Direct Dial Number (212)</u> | <u>E-Mail Address</u> | <u>Direct Fax Number (917)</u> |
|---|---|------------------------------|--|--|---------------------------------------|
| Foreclosures/Bankruptcies | Diane Sclafani | AVP - Servicing | 872-0397 | DSclafani@nyshcr.org | 274-0397 |
| REO | Diane Sclafani | AVP - Servicing | 872-0397 | DSclafani@nyshcr.org | 274-0397 |
| Document Control | Dardanella Moore | Loan Satisfaction Specialist | 872-0492 | DAMoore@nyshcr.org | 274-0492 |
| Loss Mitigation | Diane Sclafani | AVP - Servicing | 872-0397 | DSclafani@nyshcr.org | 274-0397 |
| Loan Satisfactions | Madeline Perez | Loan Satisfaction Specialist | 872-0405 | MLPerez@nyshcr.org | 274-0405 |
| Delinquencies/All other Non-Accounting Servicing Matters | Ian Clement | Team Leader | 872-0442 | IClement@nyshcr.org | 274-0442 |
| CCAL/DPAL Payoffs | Tene' McNeil | Default Specialist | 872-0409 | TMcneil@nyshcr.org | 274-0409 |
| Servicer Contact Changes | Susan Pline | Vice President | 872-0391 | SPline@nyshcr.org | 274-0391 |
| Changes in Servicer Status (i.e. mergers, acquisitions, name changes) | Susan Pline | Vice President | 872-0391 | SPline@nyshcr.org | 274-0391 |