



ANDREW M. CUOMO  
Governor

## Homes and Community Renewal

RUTHANNE VISNAUSKAS  
Commissioner/CEO

### Assistance Completing Online Rent Registration Filings

If you need assistance in completing the online filings, we recommend you provide a letter to an authorized representative granting them permission to enter the data into our online system on your behalf.

To access the **Owner Rent Regulation Applications**, you first need an email address (an email address can be generated on your home computer or at your local library) which enables you to request access to the **Owner Rent Regulated Applications** system.

To request access, email [psu@nyshcr.org](mailto:psu@nyshcr.org) and include your full name, company name (if applicable), mailing address and telephone number. A User ID will be emailed directly to you.

**Once you have acquired an email address and obtained a User ID** owners who need technical assistance in using this system may then contact one of the following Rent Information offices to schedule an appointment. These rent offices will have computers available for your usage.

Bronx	718-430-0880	Lower Manhattan	212-480-6238
Brooklyn	718-722-4778	Upper Manhattan	212-961-8930
Queens	718-262-7952	White Plains	914-948-4434

For additional information about the **Owner Rent Regulated Applications** system, visit our website at <http://www.nyshcr.org/Rent/>.