

Housing Trust Fund Corporation
Request for Proposals for Section 8 Housing Choice Voucher Technology Solution
QUESTIONS AND ANSWERS: Round 2 - Dated, January 25, 2019

	QUESTION	AGENCY RESPONSE	SECTION
1	<p>It appears HTFC is seeking a COTS housing solution that is to be customized to meet the agency specific needs. Given industry experience and the expense to implement such, will HTFC consider a proposal for a custom build solution?</p>	<p>Among other factors, HTFC may consider any reasonably priced solution that (i) meets the technical requirements as specified, (ii) can be implemented within 24 months as described in the RFP, and (iii) includes an acceptable plan for maintenance and training for which the proposer will be responsible.</p>	RFP 8.2
2	<p>Page 7, Section 7, states “cite at least three current or recent engagements involving both the implementation and maintenance of a technology solution on behalf of a government entity or PHA and involving a Section 8 HCV program...”</p> <p>a) Will HCR consider the development and implementation of other Section 8 housing program development and implementation?</p> <p>b) If the system must be specific to HCV, must the system be a comprehensive – all components of the HCV program or will program specific technology developed and implemented that supports a significant portion of the HCV program be acceptable?</p>	<p>To count as a past engagement, the previous/current solution must be (i) with another PHA/government entity and (ii) specific to HCV. However, the past engagement does not need to involve the implementation of a solution that is comprehensive of all the components described in this RFP. Function-specific, program-related engagements, such as the design and implementation of a solution that was utilized by the client in HCV case management, inspections, payments, etc., may also be considered as relevant past experience at HTFC’s discretion.</p>	RFP 7.7
3	<p>Do you guys already have an incumbent who developed this solution, or will this be a ground up bespoke solution?</p>	<p>The current solution was developed by in-house State staff.</p>	
4	<p>You mention that “ideally utilizing proven technology already in use by other PHAs elsewhere in the United States” which our applications are not, however we are workflow specialist and can give the agency their desired result by customization.</p> <p>Please let us know how much points does the criteria above receives in the review process.</p>	<p>Scoring will be a combination of product fit, vendor experience, price, and service, among other factors. The technical portion will be 65%, the cost will be 25%, and the Diversity portion will be 10%</p>	

Housing Trust Fund Corporation
Request for Proposals for Section 8 Housing Choice Voucher Technology Solution
QUESTIONS AND ANSWERS: Round 1 - Dated, January 17, 2018

	QUESTION	AGENCY RESPONSE	SECTION
1	Has the Department allocated funding for the project to date? If so, through which source (budget, CIP, state/federal grant etc)?	Yes. This project is included in HTFC's administrative budget for the Section 8 Housing Choice Voucher program.	
2	Would it be possible to name the three greatest challenges the Department is having with the current solution?	The limitations of the current system were discussed in the 2017 Request for Information additional documentation can be found here .	
3	Which system does the department currently use? Or how is this need currently met?	We currently use a system built in-house using Powerbuilder.	RFP: 1.2
4	What is the number of users anticipated?	The solution shall support 1,000 concurrent users, at a minimum.	Attachment 2; REQ-ID: SNF-015
5	We have attached our capability statement for your review.	HTFC requires vendors to review the RFP and decide for themselves if they would better fit the needs of the Agency in fulfilling the RFP as a Primary Contractor or Subcontractor.	