



New York State Division of Housing and Community Renewal

25 Beaver Street
New York, NY 10004

HOUSING MANAGEMENT BUREAU MEMORANDUM # 2010-C-04

To: All Housing Authority Executive Directors/Managers*
All Housing Company Owners, Managing Agents and Managers

From: Robert Damico, Director
Housing Management Bureau

Date: October 4, 2010

Subject: Revised Procedures for Utility Consumption Record — Form HM-3 and
Report on Maintenance of Heating Equipment — Form HM-38

The Housing Management Bureau routinely undertakes initiatives to assist housing companies and authorities in coping with the energy costs that represent a substantial and increasing portion of the operating budgets of our State-supervised housing developments.

The recording and analysis of energy usage is essential in controlling energy costs. In order to assure that energy utilization information is reported accurately and can be relied upon for analysis purposes, you are required to **submit the Utility Consumption Record (HM-3) for the period from July 2009 through June 2010 along with supporting documentation** (e.g., utility company statements, etc.). Detailed instructions for the use of the form follow at the end of this memorandum.

Change: Unlike past years, the information and follow up analysis will be shared with all DHCR supervised housing companies and authorities, so that all developments can see where they stand in comparison to similar housing. Each housing company/authority will receive a rating in BTUs/S.F./Heating Degree Day. The effort is intended to serve as an initial guide as to where energy conservation measures will be most effective.

Change: In addition you are no longer required to submit the Report on Maintenance of Heating Equipment (HM-38). However, it is still recommended for housing developments without centralized power plants to ensure that heating equipment is maintained at optimal operating efficiency throughout the year. The form and its instructions will remain available.

Please carefully review the descriptions below for each form, as well as instructions for each. Questions concerning the information required on these forms should be addressed to your assigned Housing Management Representative (HMR).

A. Utility Consumption Record (HM-3)

In order to demonstrate the success of energy conservation measures - or the need for more effective ones - energy use and costs must be carefully monitored. The HM-3 is

designed so that all essential energy-related information can be recorded and easily examined to monitor energy consumption and identify energy-saving opportunities.

The top part of the form, items 1-22, provides basic information about your energy systems. It is only necessary to complete items that have changed since your last submission. The bottom portion of the form contains summary information on energy use and expenditures for the period covered, from **July 2009 through June 2010**, based on utility bills or statements covering this period. Copies of these supporting bills or statements (electricity, gas, fuel, water, and sewer) should be maintained on file in the management office and be available for review by your HMR. **Please do not use any earlier version of the HM-3 or its previous supporting forms as the information required may have been changed.**

B. Report on Maintenance of Heating Equipment (HM-38)

The HM-38 is still recommended as a good working tool in maintaining heating equipment throughout the year and, although no longer a required submission, Division field staff will be reviewing your heating system maintenance procedures at the site. For this review, it is essential that you have available at the site the boiler room log and all maintenance records that support the work done on the heating equipment.

While copies of the HM-3 and HM-38 forms are enclosed for your reference, both forms are also available in an electronic format on DHCR's website at <http://nysdhcr.gov/Forms/HousingManagementBureau/> as Omni Form Mailable forms: Utility Consumption Record, HM-3.exe and Report on Maintenance of Heating Equipment, HM-38.exe. To complete these forms electronically, enter the required information in the fields highlighted in yellow. Then save the files to your computer using your development's name, and send the completed forms back to us via e-mail. We encourage you to complete your HM-3 and HM-38 using this simple and convenient format. If you have any questions about use of the electronic versions of these forms, please call Mohammed Siddiqui at (212)480-7340.

Submit the HM-3 and supporting documentation either electronically to: msiddiqui@nysdhcr.gov, or by mail to the address below by October 29, 2010. The original forms and documentation should be retained for your records.

New York State Division of Housing and Community Renewal
Mohammed Siddiqui, Housing Management Bureau – Room 633
25 Beaver Street, New York, NY 10004



Robert Damico

*** This memorandum, unless otherwise indicated, is advisory or informational in nature for Federally-subsidized public housing projects.**

Encls: Form HM-3 (1/04) and Instructions
Form HM-38 (6/05) and Instructions

cc: Housing Authority Chairperson without Enclosures
Housing Company Owner without Enclosures



New York State
 DIVISION OF HOUSING AND COMMUNITY RENEWAL
 Office of Housing Management

Utility Consumption Record

Project Number: _____ Project Name: _____ Total DUs: _____ Total RRs: _____

1. Electric Supply Company Name: _____ Account Number(s) _____	8. Gas Supply Company Name: _____ Account Number(s) _____	14. Heating System: Year Installed _____ Fuel _____ Central Heating Plant No. Boilers _____ Total Input _____ Total Output _____ Individual Units Number _____ Capacity _____ Distribution Media <input type="checkbox"/> Steam <input type="checkbox"/> Water <input type="checkbox"/> Air Heating Controls Central <input type="checkbox"/> No <input type="checkbox"/> Yes Type _____ Individual Thermostats _____ Number _____	16. Water Supplier Name: _____ 17. Water Billing Basis: <input type="checkbox"/> Flat <input type="checkbox"/> Metered <input type="checkbox"/> Other (<i>describe</i>) _____ 18. Sewage Service Name: _____ 19. Central Laundry Room: <input type="checkbox"/> No <input type="checkbox"/> Yes Number of Washers _____ Average Age _____ 20. Cooking Ranges: Number: Gas _____ Electric _____ 21. Elevators: Number _____ Motor Type(s) _____ 22. On-Site Generation: Date of Installation _____ Manufacturer of Generator(s) _____ No. of Generators _____ Output Rating KW _____ Output Rating KVA _____
2. Electric Delivery Company Name: _____ Account Number(s) _____	9. Gas Delivery Company Name: _____ Account Number(s) _____	15. Domestic Hot Water: Year Installed _____ Fuel _____ Generated with Heat <input type="checkbox"/> No <input type="checkbox"/> Yes Separate Generator <input type="checkbox"/> No <input type="checkbox"/> Yes Total Input _____ Total Output _____ Central Storage Capacity _____ Gallons Individual Water Heaters _____ Number _____	
3. Electric Rate Class: _____	10. Gas Rate Class: _____		
4. DC Service: <input type="checkbox"/> No <input type="checkbox"/> Yes Account Number _____	11. Fuel Oil Supplier Name: _____ Oil Type _____		
5. Number of Electric Meters: Individual Meters _____ Sub-Meters _____ Master Meters _____	12. Air Conditioning: Central <input type="checkbox"/> No <input type="checkbox"/> Yes Year Installed _____ No. Chillers _____ Type of Chillers _____ Total Tons _____ Individual AC <input type="checkbox"/> No <input type="checkbox"/> Yes Number: _____		
6. Purchased Steam: <input type="checkbox"/> No <input type="checkbox"/> Yes _____	13. Interruptible Service: <input type="checkbox"/> No <input type="checkbox"/> Yes Describe _____		
7. Refrigerators: Number _____ Average Age _____			

From 7/20____ through 6/20____	Electricity Consumption				Gas Consumption		Oil Consumption		Water & Sewage	
	Total Usage (KWH)	Average Monthly Demand (KW)	Highest Demand Charge (\$)	Total All Electric Cost (\$)	Total Usage (CCF)	Total Gas Cost (\$)	Total Usage (Gallons)	Total Oil Cost (\$)	Total Usage (CF)	Total Water & Sewer Cost (\$)
Year Total	_____	_____	_____	_____	_____	_____	_____	_____	_____	_____

Instructions for Completion of Utility Consumption Record (HM-3)

At the top of the form enter descriptive information on your housing development including: project number, project name, total number of dwelling units, and total number of rental rooms. *If the information on items 1-22 has not changed since your last submission, it is not necessary to reenter this information.* Please indicate the reporting period and complete the utility consumption and cost data on the bottom of the form.

- 1 Enter the name of the utility or company that supplies electricity to your housing development and list the account number or numbers if you have more than one account.
- 2 If a different company than the company listed in 1 above also delivers the electricity to your housing development, enter the name of the utility or company that delivers electricity to your housing development and list the account number or numbers if you have more than one account.
- 3 Enter the rate or service classification applicable to your electric service.
- 4 If you have direct current (DC) electric service, enter the account number.
- 5 Depending on the type of metering at your housing development, you might have a master meter or the individual dwelling units might be individually metered or sub-metered. Enter the number of meters you have of each type.
- 6 If you purchase steam from another company, enter the name of the company and if applicable the account number.
- 7 Enter the total number of refrigerators in your housing development and the average age of all these refrigerators.
- 8 If you have natural gas service, enter the name of the utility or company that supplies natural gas to your housing development and list the account number or numbers if you have more than one account.
- 9 If a different company other than the company listed in 8 above delivers natural gas to your housing development, enter the name of the utility or company that delivers natural gas to your housing development and list the account number or numbers if you have more than one account.
- 10 Enter the rate or service classification applicable to your natural gas service.
- 11 If you use fuel oil, enter the name of the company that supplies fuel oil to your housing development and note the number grade of fuel oil supplied.
- 12 This section is used to provide information on any air conditioning system or units at your housing development. If you have a central air-conditioning system, enter the year installed, the number of chillers, the type of chillers (e.g., absorption, reciprocating, centrifugal, etc.), and the total installed tonnage. If your tenants have individual room or through-the wall air conditioners, enter the number of individual air conditioners.

- 13 Some housing developments may have interruptible natural gas service, and are at times asked to switch to an alternative fuel. If you have interruptible natural gas service, please describe.
- 14 This section is used to provide information on the heating system at your housing development. Enter the year installed and the fuel used. If you have a central heating system, enter the number of boilers, the total boiler(s) input, and the total boiler(s) output. If your tenants have individual heating units, enter the number of individual heating units and their average capacity (e.g., Btu/hr). Check the box for the heating distribution media at your housing development, either steam, circulated hot water or forced air. Also, provide information on the type of heating controls whether central controls or individual thermostats; if individual thermostats, indicate the number of thermostats.
- 15 This section is used to provide information on the provision of domestic hot water at your housing development. An important consideration is whether the hot water is generated through the same equipment used to provide space heating or the hot water is generated with separate equipment. With either configuration, indicate the year the equipment was installed and the fuel used to generate hot water. If you have a central hot water storage tank, indicate the size of the tank in gallons. If you have separate equipment to generate hot water, enter the total input and the total output. If your tenants have individual water heaters, enter the number of individual water heaters.
- 16 Enter the name of the supplier that provides water to your housing development.
- 17 Indicate the basis for the billing of water to your housing development, whether it is charged at a flat rate, is metered for gallons or cubic feet used, or some other billing basis.
- 18 If the company that provides sewage service to your housing development is different from the company providing water service, enter the name of that company providing sewer service to your housing development.
- 19 Does your housing development have a central laundry room? If so, please enter the number of washing machines and their average age.
- 20 Enter the total number of number of gas cooking ranges and / or electric cooking ranges in your housing development.
- 21 This section is used to provide information on the elevators in your housing development. Enter the total number of elevators as well as the type of elevator motors present.
- 22 This section should be used if you have any on-site generation of electricity. If you have on-site generation, enter the date of the installation, the name of the manufacturer of the generator(s), the number of generators, the total rated output of the generators in KW, and the total rated output in KVA.

On the bottom of the form, enter the period covered and record utility consumption and cost data using information provided on your utility bills or statements covering that period.



State of New York Division of Housing and Community Renewal
25 Beaver Street
New York, New York 10004

Report on Maintenance of Heating Equipment

To: Director, Bureau of Housing Management
 NYS Division of Housing & Community Renewal

From: Project Name: _____ Number: _____ Date _____

Note: Prepare original and duplicate for Division and such other copies as project may require.

Section I - Individual Gas-Fired Hot Air Furnaces *

- | | Yes | No | | Yes | No |
|---|--------------------------|--------------------------|--|--------------------------|--------------------------|
| 1. Air filter cleaned or replaced annually: | <input type="checkbox"/> | <input type="checkbox"/> | 5. Date equipment was last lubricated: ____/____/____. | | |
| 2. Burners checked and cleaned annually: | <input type="checkbox"/> | <input type="checkbox"/> | 6. Blower motors oiled: | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. Flue checked for leaks and tightness annually: | <input type="checkbox"/> | <input type="checkbox"/> | 7. Lifetime lubricated: | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. Manufacturer's recommended cycle: _____ | | | | | |

*** All apartments w/furnaces must have CO detectors installed.**

Section II - Burners*

- | | Yes | No | | Yes | No |
|--|--------------------------|--------------------------|---|--------------------------|--------------------------|
| 1. Burners flame checked daily by project staff: | <input type="checkbox"/> | <input type="checkbox"/> | 6. Preheaters in good working order (#6 oil only): | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. Burners checked yearly by authorized representative: | <input type="checkbox"/> | <input type="checkbox"/> | 7. Flame modulator/oxygen trim control in good working order: | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. Oil filters: #2 - Replaced annually at a minimum
#6 - Cleaned twice/month at a minimum | <input type="checkbox"/> | <input type="checkbox"/> | 8. Oil transfer pumps in good operating condition: | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. Indicating lights/gauges on boiler control panels in good working order: | <input type="checkbox"/> | <input type="checkbox"/> | 9. Test CO ₂ and stack temperature for each oil fired boiler monthly; if required, clean tubes or flue passages and reset air-fuel ratios as needed: | <input type="checkbox"/> | <input type="checkbox"/> |
| 5. Oil and vacuum gauges in good condition: | <input type="checkbox"/> | <input type="checkbox"/> | | | |

*** All gas fired boilers should have CO detectors inside boiler rooms.**

Section III - Boilers

- Boilers inspected by State certified insurance company on: ____/____/____. Inspection was: Internal External
- The report of the insurance company's inspection was received on: ____/____/____.
- All deficiencies noted in the insurance company's report have been corrected except: *(If none, write None)*

- | | Yes | No | | Yes | No |
|---|--------------------------|--------------------------|--|--------------------------|--------------------------|
| 4. Tubes and breeching cleaned: | <input type="checkbox"/> | <input type="checkbox"/> | 8. Pressure and temperature gauges in good condition: | <input type="checkbox"/> | <input type="checkbox"/> |
| 5. Leaky or plugged tubes replaced: | <input type="checkbox"/> | <input type="checkbox"/> | 9. Thermal switches tested: | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. Relief valves popped (tested) monthly <u>for all boilers</u> : | <input type="checkbox"/> | <input type="checkbox"/> | 10. Flame failure system tested: | <input type="checkbox"/> | <input type="checkbox"/> |
| 7. Refractory in good condition: | <input type="checkbox"/> | <input type="checkbox"/> | 11. Record boiler make up water readings weekly: | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | 12. Pressure relief valve(s) discharges on boiler room floor*: | <input type="checkbox"/> | <input type="checkbox"/> |

*** If yes, facilities with hydronic systems only should check condition of expansion tank and reset air volume or air pressure.**

Section III - A - Steam Only

- | | Yes | No | | Yes | No |
|--|--------------------------|--------------------------|---|--------------------------|--------------------------|
| 1. Automatic chemical feed system: | <input type="checkbox"/> | <input type="checkbox"/> | 4. Blow down weekly: glass gauges, tri-cocks and equalizing lines*: | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. Pump operation and quality of chemical checked daily: | <input type="checkbox"/> | <input type="checkbox"/> | 5. Blow down mud legs twice a year or as needed*: | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. Low water cut off: a) - Tested weekly
b) - Disassembled and checked yearly | <input type="checkbox"/> | <input type="checkbox"/> | 6. Heat exchangers in good working order: | <input type="checkbox"/> | <input type="checkbox"/> |

Facilities with steam systems should have contract with a chemical testing company.

***Stop flushing (blow down) once water becomes clean.**

Instructions for Completion of Report on Maintenance of Heating Equipment (HM-38)

I Individual Gas-Fired Hot Air Furnaces

(usually found in one and two story buildings)

- 1 Furnace filters, usually disposable type, are designed to trap lint and dust before reaching the heat exchanger.
- 2 Clean burner tubes and check color of flame. If flame is yellow, check for cracks or improper setting of tubes or of air adjustment.
- 3 Check flue for tight fit. While burner is on, check for leaks around joints with a lit match or candle. If flame on match or candle goes out, it is an indication that combustion gases are being released which requires *immediate action*.
- 4-7 Recommended maintenance: lubricate bearings of blowers, change filters, clean heat exchangers, etc.

II Burners

- 1a Flame of oil burners should be red and free of smoke.
- 1b Flame of gas burners should be bluish with no yellow spots.
- 2 Resetting air-fuel ratios and negative drafts on dampers of burners and of breaching should be done by certified personnel. A good draft for burners should be around .2 inches of water and around .5 inches of water for flues (breaching).
- 3 Oil filter canister(s) located on suction side of pump for #2 oil has replaceable filter(s), while #6 oil uses strainers that must be cleaned periodically. Note that #6 oil must also be preheated to 140°F or 150°F before burning.
- 4 Boiler control panel should be in good working order showing:
green - when boiler is on
red - when boiler is off
yellow - when boiler is on stand-by
Draft gauges should indicate proper readings of drafts on burners and on breaching, boilers' lead-lag, etc.
- 5-6 Check working condition of gauges for: oil pressure including temperature of #6 oil, primary combustion air, negative pressure on vacuum systems and air pressure on supply or exhaust systems.
- 7 Check high fire modulation on large boilers.
- 8 Check reading on gauges (described on 5 and 6 above) that would indicate proper operation of fuel pump. Also, check for abnormal noise from pump bearings.

- 9 Good carbon dioxide (CO₂) readings for non-condensing type boilers are 11.5-13% for oil and 9-11% for gas. Higher concentrations of CO₂ are indicative of higher boiler efficiencies.

Gas boilers require a mandatory carbon monoxide (CO) test when installed. This test should be performed if CO is suspected in boiler room. It is recommended that CO detectors be installed in all boiler rooms with gas boilers.

The flame of a gas boiler should be bluish with no yellow tips.

Stack temperature for non-condensing boilers should be above 270°F. Normally, stack temperatures are around 350°F- 450°F. A high stack temperature equates to a higher heat loss through the chimney. High chimney temperature may indicate that cleaning or replacing tubes on steel boilers or cleaning flue passages on cast iron boilers is in order. Some boilers are inherently inefficient which results in a stack temperature higher than normal. High efficiency boilers (i.e. condensing type boilers) have flue temperatures of less than 150°F.

III Boilers

- 1-3 Inspection reports from insurance company.
- 4 Cleaning refers to soot removal by scraping and vacuuming tubes of either steel boilers or cast iron sections of boilers. The effect of soot built up on fuel consumption is as follows:
- | | | | |
|-------------------------|-------|-------|------|
| Thickness of Soot | 1/32" | 1/16" | 1/8" |
| Approx. Efficiency Loss | 2.3% | 4.5% | 8.3% |
- 5 Plugged tubes reduce the efficiency of a boiler while increasing the temperature of its flue.
- 6 One or more pressure relief valves for each boiler are located on top or side of each boiler. Domestic hot water (DHW) boilers and DHW tanks must have relief valves for both pressure and temperature.
- 7 Refractory materials on fire boxes, baffles, etc. are designed to prevent combustion flames from impinging and damaging unprotected elements in the interior of boilers. Damaged or improperly installed refractory materials will shorten the life expectancy of boilers. Also, check refractory wall for soot deposits. If soot is visible, check for proper setting of burner linkages or for proper spray pattern of nozzle.
- 8 Abnormal pressure and/or temperature changes should prompt the operator to look for possible malfunctions and take corrective action.
- 9 The temperature switch (one for each large boiler) is designed to shut off the fuel supply when temperature exceeds 165°F. The switch should be installed 6-12 inches above the burner.
- 10 If, after the boiler is switched on (predetermined time measured in seconds), the flame is not on, the boiler will shut down on safety.

- 11 Ideally, hydronic systems require little or no make-up water and therefore require little or no water treatment.

Steam systems require make-up water to replace water discharged during blow downs. Also, steam systems are prone to lose water, in the form of vapor, through defective steam traps or as condensate through corroded return condensate pipes. The soundness of a heating system can be determined from the amount of water that must be replaced within the system.

- 12 Pressure relief valves discharge either because they are defective or because the system they are designed to protect has reached its design pressure. When expansion tanks become water logged, the pressure relief valves of hydronic systems will discharge water. Usually, boiler operators do not take this seriously; however, over time this spillage will have an adverse affect on the life expectancy of boilers, as well as that of the rest of the heating distribution system.

III A Steam Only

- 1 Automatic chemical feed should be part of any central steam heating system.
- 2 Boiler operators should make sure that chemicals are always present inside the dispensing drum and that the chemical feed pump is working. Also, they should check water consumption on the make up water meter to confirm that the proper amount of chemical is injected into the system.
- 3-5 The reason for blowing down equipment (float chambers in boilers and on piping connected to automatic water feeder, low water cut off, site glass, etc.) is to keep it free of sediment while maintaining the boiler safe and at optimum efficiency.
- 6 If heat exchangers provide heat or DHW as per design and do not leak, they should not be tampered with. Leaks in heat exchangers can be detected as follows:
 - A On steam systems look for excess condensate.
 - B On hydronic systems look for abnormal pressure differences.
 - C Over time, exchangers for DHW may become partially blocked with mineral deposits and must be either cleaned or replaced.

III B Small Modular Boilers

- 1-5 Self explanatory.
- 6 Indicate whether coil (heat exchanger) is inside the tank or external.
- 7 Boiler capacity in BTU/HR or SQ. FT. of radiation can be read from the name plate on each boiler.
- 8 Burners should be opened annually, their nozzles should be renewed and, if necessary, other parts should also be renewed and/or adjusted.

9-11 Self explanatory.

12-13 Depending on the system (DHW and/or heating, and the time of year) the temperature range (160°F - 180°F) may be readjusted. It must be noted that the lower the range the less energy is required to provide the same heat and/or DHW. Also, the high number on the range should always be 10°F less than the high limit setting. Under no circumstances should hydronic and DHW systems have the high limit set at more than 210°F.

This is a DHCR requirement. (See III. 9 above)

14 Tests and maintenance work on all boilers should be *recorded in the boiler room log.*

IV Heat Distribution System

1 Maintenance staff should periodically check the settings of thermostats, valves, aquastats, pressure controllers, etc. Also, they should check and clean contactor relays including those of thermostats, clean air vents, louvers, etc.

2 When work cannot be done in-house (e.g. resetting valves on pressure reducing station, replacing components and/or re-balancing vacuum systems, etc.), contractors or consultants should be hired.

3-6 Self explanatory.

7-8 Life expectancy of steam traps varies greatly (5-10 years) depending on the type, and wear and tear, due to the amount of condensate going through them. Most of DHCR's low pressure steam systems have F&T (float & thermostatic) traps on steam mains and thermostatic traps on the return side of radiators. Normally, F&T traps are located at the end of steam mains and risers in basements or in boiler rooms. Steam escaping from the condensate vents indicates that some traps are malfunctioning. Malfunctioning radiator valves will cause rooms/apartments along that riser to be either cold or overheated.

Starting with malfunctioning steam mains and risers, maintenance staff should inspect, repair and/or replace all steam valves. This required cyclical work should be scheduled over several summers. All repairs and/or replacements should be *entered in the boiler log.*

9 Automatic zone valves respond on signal from the controller. Several other sensors within the system must work properly in order to supply the right information to the controller.

10-11 Self explanatory.

V Miscellaneous

Self explanatory.